



Limited Warranty

Customer satisfaction is a fundamental policy at PUG Technologies Inc. All customers can rely upon and expect to receive prompt, efficient and courteous service on all PUG Technologies Inc. manufactured equipment from each employee of the organization.

PUG Technologies Inc. with its office at 23417 TWP402, Tees, AB., CANADA T0C2N0 warrants:

To the Original Purchaser/User, each product manufactured by PUG Technologies Inc. to be free from defective material and workmanship, under normal use and service, for a period of 12 months subject to conditions outlined below. The obligation under this warranty is limited to repair, or replacement with a similar genuine company part, for any part of the product of the company's manufacture that is found to be defective.

Warranty period begins the day of shipment from PUG' plant. During the first (1st) through the twelfth (12th) month, PUG Technologies Inc. will furnish without charge, F.O.B. its plant, a similar genuine part to replace any part of a product of the company's manufacture which proves to be defective, in normal use and service, during this time. If this work is to be done other than PUG Technologies Inc. personnel, prior approval must be given by PUG Technologies Inc. as to rate and time.

This warranty shall bind the company only as follows:

1. The warranty shall be limited to the repair or replacement of defective parts, all other damage, loss, cost or obligation and claim whatsoever, statutory or otherwise, are hereby waived by the original purchaser/user, and again, the warranty hereby given covers only those labor charges specifically authorized by the company in advance.
2. The warranty shall not apply to any failure, or damage incurred through neglect, lack of maintenance, misuse, abuse, accident, improper installation, re-designing of assemblies, ignorance, or through any other cause beyond the control of the company.
3. The warranty does not cover products of other manufacturers beyond such warranty as may be made by such manufacturer.
4. The warranty shall not apply to normal maintenance services, or to deterioration of appearance of items due to normal use and exposure.
5. The warranty shall not apply when the original purchaser/user has allowed repair and/or service work to be conducted on the product without authorization from the company.

IMPORTANT NOTE:

Before any warranty work is done, contact PUG Technologies Inc. for authorization. Failure to do so may result in denial of warranty.